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Electronic Patent Application Submission
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EFS ID: 61709

Application ID: 10799712



Title of Invention:

INTELLIGENT CALL ROUTING FOR
CROSS-SELL OFFER SELECTION
BASED ON OPTIMIZATION
PARAMETERS AND/OR ACCOUNT
LEVEL DATA

First Named Inventor: Lizhi MA et al.

Domestic/Foreign Application: Domestic Application

Filing Date: 2004-03-15

Effective Receipt Date: 2004-05-28

Submission Type: Information Disclosure
Statement

Filing Type:

Confirmation number: 8969


Attorney Docket Number: 47004.000280

Total Fees Authorized:

Digital Certificate Holder: cn=Stephen Terry Schreiner,ou=Registered Attorneys,ou=Patent and
Trademark Office,ou=Department of Commerce,o=U.S. Government,c=US
Certificate Message Digest: e8860fb82fccb03459858cb6ad208bd8b459b336

**TRANSMITTAL**

Electronic Version v1.1
Stylesheet Version v1.1.0

Title of Invention	INTELLIGENT CALL ROUTING FOR CROSS-SELL OFFER SELECTION BASED ON OPTIMIZATION PARAMETERS AND/OR ACCOUNT LEVEL DATA									
<p>Application Number: 10/799712 </p> <p>Date: 2004-03-15</p> <p>First Named Applicant: Lizhi MA et al.</p> <p>Confirmation Number: 8969</p> <p>Attorney Docket Number: 47004.000280</p>										
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<table border="1"><thead><tr><th>Submitted by:</th><th>Elec. Sign.</th><th>Sign. Capacity</th></tr></thead><tbody><tr><td>Stephen Schreiner Registered Number: 43,097</td><td>Stephen Schreiner</td><td>Attorney</td></tr></tbody></table>			Submitted by:	Elec. Sign.	Sign. Capacity	Stephen Schreiner Registered Number: 43,097	Stephen Schreiner	Attorney		
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Stephen Schreiner Registered Number: 43,097	Stephen Schreiner	Attorney								
<table><tr><td>Documents being submitted</td><td>Files</td></tr><tr><td>us-ids</td><td>IDSfor47004.280CAT2and5-usidst.xml</td></tr><tr><td></td><td>us-ids.dtd</td></tr><tr><td></td><td>us-ids.xsl</td></tr></table>			Documents being submitted	Files	us-ids	IDSfor47004.280CAT2and5-usidst.xml		us-ids.dtd		us-ids.xsl
Documents being submitted	Files									
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	us-ids.dtd									
	us-ids.xsl									
Comments										



ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

Stylesheet Version v18.0

Title of Invention

INTELLIGENT CALL ROUTING FOR CROSS-SELL OFFER
SELECTION BASED ON OPTIMIZATION PARAMETERS
AND/OR ACCOUNT LEVEL DATA

Application Number: 10/799712



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Search string: (5414754 or 5452350 or 5530744 or 6052460
or 6064973 or 6215783 or 4694397 or 4722054
or 4745468 or 4774664 or 4797911 or 4914587
or 4926255 or 4932046 or 5121945 or 5179584
or 5259023 or 5383113 or 5555299 or 5559855
or 5561707 or 5594791 or 5615341 or 5684863
or 5715450 or 5742775 or 5745706 or 5758126
or 5765142 or 5793846 or 5815551 or 5832447
or 5835087 or 5923745 or 5953406 or 6016344
or 6098052 or 6100891 or 6101486 or 6212178
or 6230287 or 6233332 or 6304653 or 4649563
or 4694483 or 4792968 or 20020016769 or
20020023055 or 20020059141 or
20010047489).pn.

US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

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Note: Applicant is not required to submit a paper copy of cited US Published Applications

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	4	20010047489	2001-11-29	Ito et al.			

Signature

Examiner Name	Date